



Assistance During COVID-19

In the face of the COVID-19 outbreak, you may be without access to your usual on-site resources or experiencing a shortage of resources through your physicians and telemedicine providers.

However, you're not alone!

Innovative is proud to provide you with additional resources during this time.



Dedicated Benefit Guardian

As your single point of contact for anything benefits-related, your dedicated Benefit Guardian will assist you with questions surrounding claims/ billing issues, navigating the healthcare system, finding a primary care provider, as well as finding specialists and hospitals in your network.

Bobbi Newsham bnewsham@ibpllc.com



Innovative Nurse Advocate

Innovative's on-site nurse advocate is available via phone and video conference to assist employees with managing long-term chronic health issues such as diabetes, heart disease, hypertension and more.

Erica Polaneczky, MSN, APRN, ANP-C

wellness@ibpllc.com



Lifestyle Coaching

Innovative's lifestyle coach can assist with weight management, fitness or quitting smoking goals.

Samantha Hoban

wellness@ibpllc.com



Financial Well-Being

resources@iifria.com

Innovative's financial wellness team can assist with questions surrounding the current market landscape, historical trends and considerations moving forward.

Andrew May



Additional Resources
Insert Carrier Links
Employee Assistance Program
Insert EAP information